

Resident notification of Self-Isolation requirement

In the event a resident notifies a Village Manager of their requirement to self-isolate, with a negative test result and no symptoms, after being directed to do so under the current Public Health directives.

Some steps to consider:

1. Add it to the register of residents that are impacted by COVID-19
2. Request written or verbal permission, if possible via email, from the resident to inform staff, neighbours and the village of the general situation. Not the specifics of the resident's case.
3. Give consideration to any village operational activities that may be required to be altered, ie. waste removal, cleaning, deliveries, suspend maintenance/cleaning on the home, an emergency repair.
4. Immediately brief all staff and relevant contractors of the situation, any increase in hygiene or safety measures that need to be implemented, and the privacy constraints surrounding the incident
5. Inform the neighbours of the basics of the scenario, a resident in close proximity (same floor/group) and recommend an increase in hygiene standards when moving around the area
6. Inform the remainder of the village of the basics only of the scenario and recommend an increase in hygiene standards and importance of following the government advice
7. Consider requesting the resident to allow the placement of a sign on the front door to alert others that the resident is self-isolating and no entry will be allowed
8. Ensure the resident has access to gloves and PPE in the event of an emergency exit from their home
9. In the event the resident is required to leave the home during the self-isolation period in an emergency (fire/ambulance) consider the requirement to re-clean the area around the home (particularly shared surfaces in apartment buildings or adjoining homes)
10. Ensure all deliveries to the home are left at the door and the staff member has moved away from the home prior to the acceptance of the delivery by the resident